

Canvas Credit Union - Online Community and Social Media Guidelines

Canvas Credit Union (“Canvas”) welcomes the gift of feedback and dialogue with both members and non-members. With these Social Media and Online Community Guidelines, Canvas seeks to establish some ground rules for engaging with others on its online platforms and social media channels (including but not limited to Facebook, Twitter, Instagram, GlassDoor, LinkedIn, etc.).

Language used in reviews, comments, or posts on canvas.org or any Canvas social media platforms must be appropriate for a wide audience.

The following list provides example of types of communications that Canvas will not allow:

- Vulgar, misleading, threatening, harassing, or obscene words or phrases. This includes any cursing, hate-speech, or aggressive language.
- Personal attacks or aggression.
- Sensitive account information, such as debit or credit card number, account number, or online services login credentials.
- Compromising personal information, such as social security number, personal address, personal phone number, email, etc.
- Unauthorized advertising not affiliated with Canvas.
- Language impersonating an individual, group, or organization.

Product reviews may only be submitted by current Canvas members. Members may only submit reviews for products currently associated with their membership account.

Canvas reserves the right to remove any content that violates any of these terms. In addition, Canvas may block a user’s access to the Canvas social media channels and/or the canvas.org review system. Canvas may monitor, review, remove, retain, and/or disclose social media information as it deems appropriate or required by law.